Shark®

WWW.SHARKSONICDUO.COM

SONIC DUO™
Carpet, Wood & Hard Floor Cleaner

KD450WM

OWNER'S GUIDE

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IMPORTANT SAFETY INSTRUCTIONS

For Household Use Only

WHEN USING YOUR *SHARK*® *SONIC* DUO™, BASIC SAFETY PRECAUTIONS SHOULD ALWAYS BE FOLLOWED, INCLUDING THE FOLLOWING:

READ ALL INSTRUCTIONS BEFORE USING YOUR *SHARK*® *SONIC* DUO™ Carpet, Wood & Hard Floor Cleaner.

POLARIZED PLUG:

This appliance has a polarized plug (one blade is wider than the other). As a safety feature, this plug will fit into a polarized outlet only one way. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. **Do not attempt to defeat this safety feature.**

⚠ CAUTION:

Keep all ***Shark***® branded cleaners and polishes out of the reach of children.

Eye irritant. Should some of the ***Shark***® branded cleaners and polishes be rubbed or splashed into the eyes, wash out thoroughly with water. If irritation continues, contact a physician.

In case of ingestion, drink 16 FL. oz. (2 cups) of water.

WARNING:

TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK OR INJURY:

1. Use the system only for its intended use.
2. **DO NOT** use outdoors.
3. **DO NOT** leave the appliance unattended when plugged in. Always turn the appliance off (O) and unplug the power cord from the electrical outlet when not in use and before servicing.
4. Turn off all controls before unplugging.
5. **DO NOT** allow to be used as a toy. Close attention is necessary when used by or near children, pets or plants.
6. Use only as described in this manual.
7. Use only manufacturer's recommended accessories.
8. **DO NOT** use with damaged cord or plug. If the appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, return the appliance to EURO-PRO Operating LLC for examination and repair. Incorrect re-assembly or repair can cause a risk of electrical shock or injury to persons when the appliance is used.
9. To protect against a risk of electric shock, **DO NOT** immerse the appliance into water or any other liquids.
10. **DO NOT** handle the plug or the appliance with wet hands or operate the appliance without shoes.
11. **DO NOT** pull or carry by cord, use the power cord as a handle, close a door on the cord, or pull the cord around sharp edges or corners. Do not run the appliance over the power cord. Keep the power cord away from heated surfaces.
12. **DO NOT** unplug by pulling on the power cord. To unplug, grasp the plug not the power cord. Do not use extension cords or outlets with inadequate current carrying capacity.
13. **DO NOT** use for space heating purposes.

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14. **DO NOT** put any objects into openings. Do not use with any opening that is blocked.
15. **DO NOT** put hands or feet under the ***Sonic Duo***™.
16. Keep hair, loose clothing, fingers, and all parts of the body away from openings and moving parts.
17. Use **ONLY** on flat, horizontal surfaces. Do not use on walls, counters or windows.
18. To reduce the risk of fire and electric shock - use **ONLY *Shark*®*'s*** cleaning, polishing and carpet cleaning solutions intended for use with this appliance.
19. **DO NOT** add any cleaning solutions in the ***Shark*® *Sonic Duo***™ other than ***Shark***®'s Low Moisture - No Rinse - Carpet Shampoo and Wood & Hard Floor Cleaner. The Wood & Hard Floor Polish should never be run through the Sonic Duo™. It will cause clogging. Use of other scented perfumes, oils or any other chemicals added to the solution or to the Reusable Bottle used in this appliance may damage or clog the unit and void the warranty. If you live in a hard water area, we recommend using distilled water to dilute the Low Moisture - No Rinse - Carpet Shampoo and Wood & Hard Floor Cleaner for better performance.
20. **DO NOT** mix other cleaners with ***Shark***®'s Low Moisture - No Rinse - Carpet Shampoo and Wood & Hard Floor Cleaner as this could affect the effectiveness of the appliance.
21. **DO NOT** use the ***Sonic Duo*™** to clean up or absorb flammable or combustible materials.
22. **NEVER LEAVE THE *SONIC DUO*™ IN ONE SPOT ON ANY SURFACE FOR ANY PERIOD OF TIME WHEN THE CLEANING OR POLISHING PAD IS ATTACHED OR WITH THE APPLIANCE TURNED ON AS THIS WILL DAMAGE YOUR FLOORS.**
23. When cleaning the ***Sonic Duo*™**, unplug the power cord from the electrical outlet, and clean with a dry or damp cloth. Do not pour water or use alcohol, benzene or paint thinner on the unit.
24. Unplug the appliance before attaching or removing the pads.
25. Extreme caution should be exercised when using this appliance to clean stairs.
26. Never use the ***Sonic Duo*™** without the carpet pad, cleaning pad or polishing pad attached.
27. Keep your work area well lit.
28. Store the ***Sonic Duo*™** indoors in a cool, dry place.
29. To avoid circuit overload, do not operate another appliance on the same socket (circuit) as the ***Sonic Duo*™**.
30. If an extension cord is absolutely necessary, an extension cord rated a minimum of 15 ampere, 14 gauge cord should be used. Cords rated for less amperage may overheat. Care should be taken to arrange cord so that it cannot be pulled or tripped over.
31. This appliance is provided with double insulation. Use only identical replacement parts. See instructions for servicing of double-insulated appliances.

WARNING: Your ***SONIC DUO***™ is designed to clean hard floor and carpet surfaces. Do not use on wood or tile floors that are highly worn, unfinished or have a wax or oil finish. Surfaces that have been treated with wax or some no wax floors may be damaged by the cleaning and polishing solutions therefore it is always recommended to test an isolated area of the surface to be cleaned before proceeding. You should always check the use and care instructions from the floor manufacturer. Always check with the carpet manufacturer or distributer before using the ***Shark***® Activating Pretreater Stain & Odor Remover or the Low Moisture -No Rinse - Carpet Shampoo. To determine the colorfastness of any carpet -especially with reds or blues - take a clean, moist towel and gently rub a small area in an inconspicuous area. If color comes off the towel, you may need to have the carpets cleaned professionally.

SAVE THESE INSTRUCTIONS

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Servicing of double-insulated appliances:

A double-insulated appliance is marked with one or more of the following: The words "double-insulation" or "double-insulated" or the double insulation symbol (square within a square).

In a double-insulated appliance, two systems of insulation are provided instead of grounding. No grounding means is provided on a double-insulated appliance, nor should a means for grounding be added to the appliance. Servicing a double-insulated appliance requires extreme care and knowledge of the system, and should be done only by qualified service personnel. Replacement parts for a double-insulated appliance must be identical to the parts they replace.

This manual covers model numbers:
KD450WM 26

TECHNICAL SPECIFICATIONS

Voltage:	120V~, 60Hz.
Power:	96 Watts
Reusable Bottle Capacity:	32 oz.

Euro-Pro, **Shark**, **Sonic Duo** and **Rotator** are trademarks of Euro-Pro Operating LLC. All other brand names may be trademarks of their respective owners.

TOLL FREE: 1-800-798-7398

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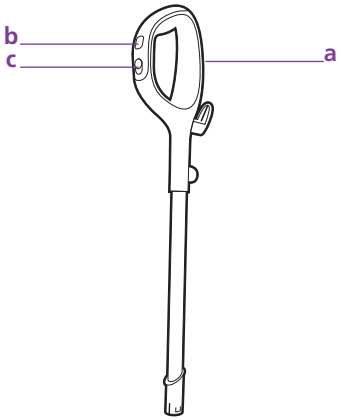
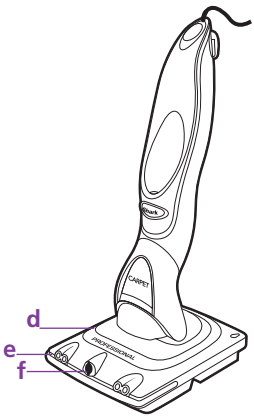
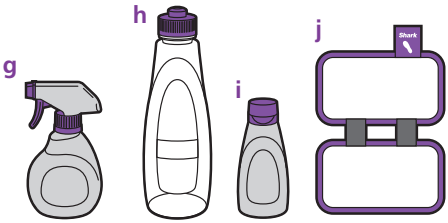
Getting Started

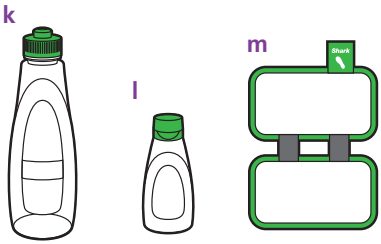
When assembling your ***Sonic Duo***™ there may be a little water in the Reusable Bottle. This is because we test all of our products 100% before you buy them, so you get a quality ***Shark*® *Sonic Duo***™ Carpet, Wood & Hard Floor Cleaner.





- **a** Handle
- **b** Spray Button
- **c** On/Off/Hi/Low Button
- **d** Sonic Duo™ Scrub Head
- **e** Headlights
- **f** Spray Nozzle





- **g** Activating Pretreater Carpet Stain & Odor Remover
- **h** Reusable Bottle for Carpet Cleaning Solution
- **i** Low Moisture - No Rinse - Carpet Shampoo
- **j** Carpet/Rug Cleaning Pad
- **k** Reusable Bottle for Hard Floor Cleaning Solution
- **l** Wood & Hard Floor Cleaner
- **m** Hard Floor Cleaning Pad

NOTE: Additional accessories such as cleaning pads and cleaning solutions are available for purchase at www.sharksonicduo.com or by calling 1-800-798-7398. A special tool that aids in the removal of scuff marks and polish touch ups is also available.

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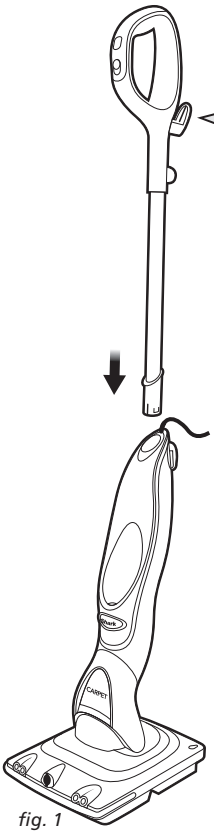


fig. 1

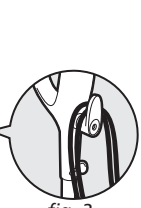


fig. 2

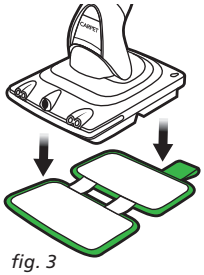


fig. 3

Hard Floor
Cleaning Pad

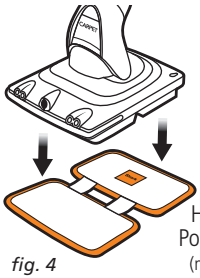
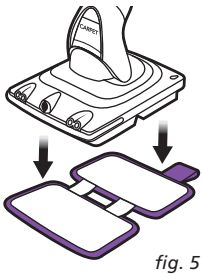


fig. 4

Hard Floor
Polishing Pad
(not included)



Carpet/Rug
Cleaning Pad

fig. 5

⚠ **IMPORTANT**: Always make sure that the ***Sonic Duo***™ is **UNPLUGGED** from the wall when not in use. Never fill the Reusable Bottle, change or remove the ***Sonic Duo***™ pad when the appliance is plugged into the wall. Use **ONLY** diluted ***Shark®'s*** Low Moisture - No Rinse - Carpet Shampoo or Wood & Hard Floor Cleaner in the ***Sonic Duo***™ Reusable Bottle. The addition of other chemicals or cleaning solutions may damage the appliance, void the warranty and could be unsafe for you and your family. For best results, dilute the Wood & Hard Floor Cleaner with distilled water to reduce streaking and minimize residue.

⚠ **WARNING**: The Wood & Hard Floor Polish should never be put through the ***Sonic Duo***™. It will cause clogging in the system.

ASSEMBLY

1. Insert the handle into the neck of the main body of the ***Sonic Duo***™. Push the mop handle and main body of the appliance together until you hear it "click" into place. (**Fig. 1**)
2. Hold the power cord and wrap it around the cord holders. (**Fig. 2**)
3. Place the Hard Floor Cleaning Pad, the Hard Floor Polishing Pad or the Carpet/Rug Cleaning Pad on the floor ensuring that the velcro side is facing up. (**Fig. 3, Fig. 4, Fig. 5**)
4. Place the ***Sonic Duo***™ unit on top of the Hard Floor Cleaning Pad, the Hard Floor Polishing Pad or the Carpet/Rug Cleaning Pad. (**Fig. 3, Fig. 4, Fig. 5**)

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Using Your *Sonic Duo*™ Carpet, Wood & Hard Floor Cleaner

IMPORTANT: Always check with the carpet manufacturer or distributer before using the ***Shark***® Activating Pretreater Stain & Odor Remover or the Low Moisture -No Rinse - Carpet Shampoo. To determine the colorfastness of any carpet -especially with reds or blues - take a clean, moist towel and gently rub a small area in an inconspicuous area. If color comes off on the towel, you should discontinue use.

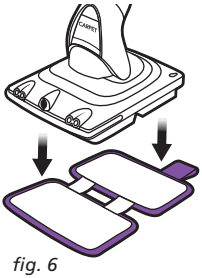

fig. 6

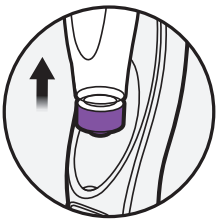
fig. 7

Cleaning Your Carpets

The ***Sonic Duo***™ comes with a Reusable Bottle with a "Purple" cap. This is to be used with the Low Moisture -No Rinse- Carpet Shampoo. The ***Sonic Duo***™ also comes with a second faster setting that is to be used when cleaning carpets.

Step 1:

1 Vacuum your carpets and/or area rugs to remove any loose dirt or dust that may have accumulated in the carpet.

2 Use the Activating Pretreater Carpet Stain & Odor Remover to pretreat any spots and stains that stand out. Spray the spots until saturated and let sit for 5-10 minutes.

Step 2:

3 Attach the Carpet/Rug Cleaning Pad to the bottom of the ***Sonic Duo***™. This pad has a "Purple" trim and a "Purple" tag that says "Carpet/Rug Cleaning Pad" on it. Attach the side of the Carpet/Rug Cleaning Pad with the tag to the back of the ***Sonic Duo***™. (**Fig. 6**)

4 To remove the Reusable Bottle, hold it and pull it up to remove it from the unit. (**Fig. 7**) Remove the cap.

5 Take the Reusable bottle with the "Purple" cap and fill it first with water until the "Water Fill Line" and then with the Low Moisture -No Rinse - Carpet Shampoo until the "Solution Fill Line". (**Fig. 8**)
Always fill with cold water first and then the add the cleaning solution to avoid foaming and to ensure accuracy.

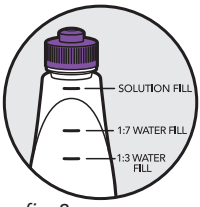

fig. 8

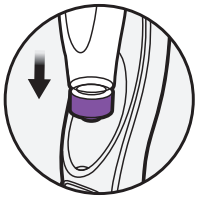
fig. 9

fig. 10

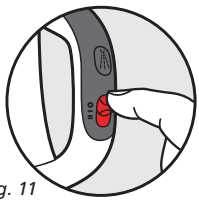
fig. 11

NOTE: For heavy traffic areas we recommend that you dilute the solution 3 parts water to 1 part solution. For weekly maintenance we recommend that you dilute the solution 7 parts water to 1 part solution.

6 Screw the bottle cap on tightly and insert the Reusable Bottle into the unit upside down. Push it down to make sure that it is well inserted. You will hear an audible "Click" when the Reusable Bottle is inserted properly. (**Fig. 9**)

7 Twist the quick release cord holder to unwrap the power cord completely. (**Fig. 10**)

Plug into an electrical outlet and slide the "On/Off" button turn the ***Sonic Duo***™ on. Select the faster "**II High**" setting. (**Fig. 11**)

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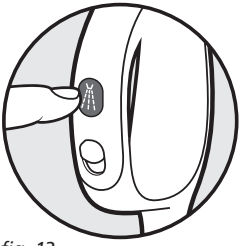

fig. 12

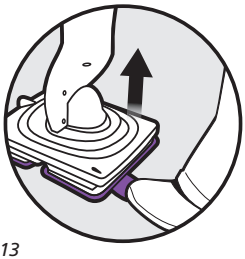

fig. 13

8 Lightly step on the back of the scrubbing head to release the handle.

⚠ **WARNING**: Never stand on the ***Sonic Duo***™.

9 Press the Spray Button to apply solution onto the carpet that is to be cleaned. (**Fig. 12**) A continuous spray should be used while going forward, then back.

NOTE: The first time that you use the ***Sonic Duo***™ there may be air in the system causing a delay for the solution to come out of the spray nozzle. Hold the spray button down for 5 to 10 seconds until you see the solution come out.

10 Using the same back and forth motion, clean over the same area 3-4 times without spray. Repeat until the entire carpet surface has been cleaned. No rinsing is required.

11 If the Reusable Bottle is empty, you can refill it at any time as long as the ***Sonic Duo***™ is unplugged from the outlet.

12 Once finished, step on the tag of the Carpet/Rug Cleaning Pad and lift the unit to remove the Carpet/Rug Cleaning Pad from the ***Sonic Duo***™. (**Fig. 13**) Let the carpet dry thoroughly and then vacuum.

Visit **www.sharkclean.com** for other great quick cleaning products to complement your ***Sonic Duo***™, such as the ***Shark® Rotator***™ vacuums.

Frequently Asked Questions

Q. My area rug has a rippling effect on the edges?

A. Wool area rugs have a rippling effect on the edges after cleaning. This will relax out after a few days of regular wear and usage.

Q. After using the Low Moisture -No Rinse- Carpet Shampoo, my carpet feels dry and crunchy.

A. You likely used too much of the Low Moisture -No Rinse- Carpet Shampoo. The dry, crunchy feeling will dissipate after a few days of normal wear and usage. To avoid this from happening again, we would recommend using less. Try not to use more than 1 bottle of diluted solution per 250 sq. ft.

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Using Your *Sonic Duo*™ Carpet, Wood & Hard Floor Cleaner - cont.

IMPORTANT: When cleaning, do not use the ***Sonic Duo***™ without attaching a Hard Floor Cleaning Pad and adding the diluted cleaning solution to the Reusable Bottle first. When polishing, do not use the ***Sonic Duo***™ without attaching a Hard Floor Polishing Pad.

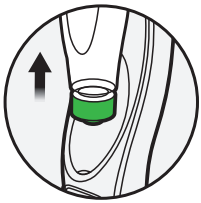

fig. 14

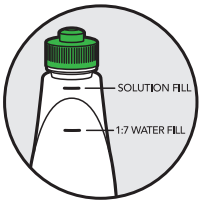

fig. 15

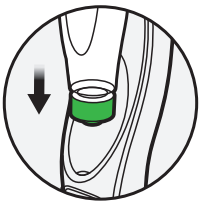

fig. 16

fig. 17

Cleaning Your Hard Floors:

1. To remove the Reusable Bottle, hold it and pull it up to remove from the unit. (**Fig. 14**)
2. Remove the "Green" bottle cap. Add 1 part of the Sonic Activated Wood & Hard Floor Cleaner solution to 7 parts water into the Reusable Bottle. Use the measuring marks on the Reusable Bottle for easy measuring and filling. (**Fig. 15**) **Always fill with cold water first up to the "Water Fill Line" and then the add the cleaning solution up to the "Solution Fill Line" to avoid foaming and to ensure accuracy**.
3. Screw the bottle cap on tightly and insert the Reusable Bottle into the unit upside down. Push it down to make sure that it is well inserted. You will hear an audible "Click" when the Reusable Bottle is inserted properly. (**Fig. 16**)

IMPORTANT: Do not use on unsealed wood or unglazed ceramic floors. Do not use on wood or tile floors that are highly worn, unfinished or have a wax or oil finish. Surfaces that have been treated with wax or some no wax floors may be damaged by the cleaning and polishing solutions therefore it is always recommended to test an isolated area of the surface to be cleaned before proceeding. You should always check the use and care instructions from the floor manufacturer.

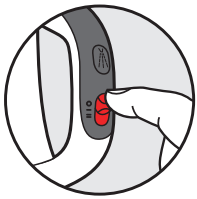

fig. 18

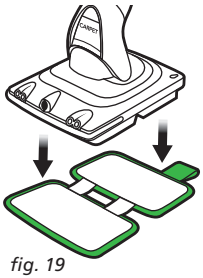

fig. 19

IMPORTANT: Make sure the floors are swept or vacuumed before using the ***Sonic Duo***™.

Visit **www.sharkclean.com** for other great quick cleaning products to complement your ***Sonic Duo***™, such as the ***Shark® Rotator***™ vacuums.

4. Twist the quick release cord holder to unwrap the power cord completely. (**Fig. 17**)

   Plug into an electrical outlet and slide the "On/Off" button down to turn the ***Sonic Duo***™ on. Use "**I Low**" setting for hard floor cleaning. (**Fig. 18**)
5. Make sure that the Hard Floor Cleaning Pad is attached to the ***Sonic Duo***™. This pad has a "Green" trim and the tag says "Hard Floor Cleaning Pad". Attach the side of the Cleaning Pad with the tag to the back of the ***Sonic Duo***™. (**Fig. 19**)

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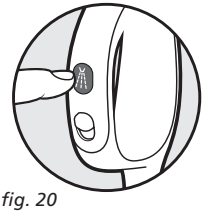

fig. 20

fig. 21

NOTE: The first time that you use the ***Sonic Duo***™ there may be air in the system causing a delay for the solution to come out of the spray nozzle. Hold the spray button down for 5 to 10 seconds until you see the solution come out.

6 Lightly step on the back of the scrubbing head to release the handle and move the agitating ***Sonic Duo***™ back and forth over the area to clean tough, dried on stains faster and easier. Repeat until the entire floor surface has been cleaned. No rinsing is required.

⚠ **WARNING**: Never stand on the ***Sonic Duo***™.

7 Press the Spray Button to apply solution onto the floor that is to be cleaned. (**Fig. 20**)

8 If the Reusable Bottle is empty, you can refill it at any time as long as the ***Sonic Duo***™ is unplugged from the outlet.

⚠ **IMPORTANT:** Never leave the ***Sonic Duo***™ with a damp/wet cleaning pad on any floor surface for any amount of time as this may damage the floor.

9 Once finished, step on the tag of the Hard Floor Cleaning Pad and lift the unit to remove the pad from the ***Sonic Duo***™. (**Fig. 21**)

Frequently Asked Questions

Q. My ***Sonic Duo***™ leaves a foam on hard floors.

A. The ***Sonic Duo***™ Hard Floor Cleaning Pad is likely too saturated. Replace it with a clean, dry pad.

Q. My floors appear cloudy after cleaning.

A. The ***Sonic Duo***™ Hard Floor Cleaning Pad may be dirty. Change the pad.

OR

A. The ***Sonic Duo***™ Hard Floor Cleaning Pad was washed with a powder detergent and may be damaged and require replacement. Never use powder detergents. Only use liquid detergent to launder the cleaning pads.

OR

A. The ***Sonic Duo***™ may have been left in the same spot for too long with a wet cleaning pad. Never leave the unit with a wet pad in one spot for too long.

OR

A. This may be leftover from past cleaners that were used on the floor surface. Use the ***Sonic Duo***™ a few more times and see if the leftover cloudiness is removed. If this does not work, we suggest rinsing the floor with water and letting it dry. One or more rinses generally removes the residue. A more stubborn case may require you to rinse the floor with a mix of one part vinegar to 2 parts water. Then use the ***Sonic Duo***™ again with a clean pad.

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Using Your *Sonic Duo*™ Carpet, Wood & Hard Floor Cleaner - cont.

⚠ **IMPORTANT: NEVER** add the ***Sonic Activated Wood & Hard Floor Polish*** to the Reusable Bottle or run it through the ***Sonic Duo***™ unit.

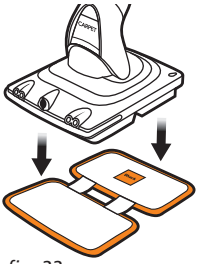

fig. 22

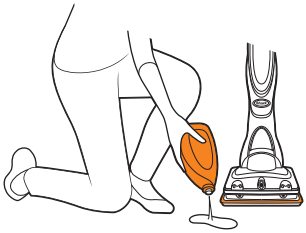

fig. 23

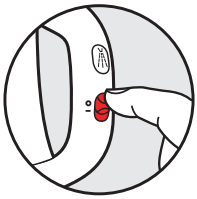

fig. 24

fig. 25

Polishing Your Hard Floors:

NOTE: Wood & Hard Floor Polishing Pad and the Wood & Hard Floor Polish are not included.

1. Vacuum the floor to remove all loose dirt, dust and grit from the floor surface. For best results, we recommend that you clean the floor using the ***Shark***® Wood & Hard Floor Cleaner first and allow time to dry before polishing.
2. Attach the Hard Floor Polishing Pad to the bottom of the ***Sonic Duo***™. This pad has a "Orange" trim and the "Orange" tag says "Hard Floor Polishing Pad". (**Fig. 22**)
3. Lightly step on the back of the scrubbing head to release the handle.

⚠ **WARNING**: Never stand on the ***Sonic Duo***™.

4. Carefully, squirt a liberal amount of the Floor Polish onto an area of the floor to be polished and place the polishing pad over it before you start the unit. Make sure that the polishing pad is saturated and then squirt the polish in 5'x5' sections. (**Fig. 23**)
5. Turn the On/Off button to "On (I Low)" setting. Always squirt the floor polish from a height of 6 inches above the floor to avoid splashing the polish over the floor. One bottle is enough to cover 425 square feet. (**Fig. 24**)
6. Use the ***Sonic Duo***™ to spread the polish evenly over the floor. Do not go over an applied area too frequently. Always leave an area looking wet. If a section begins to look dry while polishing, add more Wood & Hard Floor Polish to the area. Repeat until the whole area has been polished.
7. When going from section to section, do not lift the ***Sonic Duo***™ to move it, always slide it to the next section. No rinsing is required.
8. Allow the Wood & Hard Floor Polish to dry for at least 1 hour in light traffic areas and a complete 24 hours for the polish to cure before returning to heavy traffic areas.
9. When finished, turn the unit off and slide and lift the ***Sonic Duo***™ to remove it from the area that was just polished. Lay the ***Sonic Duo***™ on its side and remove the Hard Floor Polishing Pad by hand. (**Fig. 25**)

NOTE: Depending on the amount of traffic your floors sustain, ***Shark***® recommends polishing every 2 months. Touch up high traffic areas as needed in-between full floor polishes.

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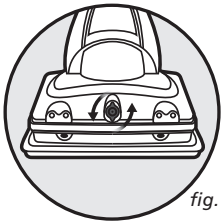

fig. 26

⚠ **IMPORTANT**: Do not use on unsealed wood or unglazed ceramic floors. Do not use on wood or tile floors that are highly worn, unfinished or have a wax or oil finish. Surfaces that have been treated with wax or some no wax floors may be damaged by the cleaning and polishing solutions therefore it is always recommended to test an isolated area of the surface to be cleaned or polished before proceeding. You should check the use and care instructions from the floor manufacturer before cleaning or polishing.

⚠ **IMPORTANT:** Do not use more than one brand of floor polish to polish one room. Use only ***Shark***® Wood & Hard Floor Polish.

Frequently Asked Questions

Q. Polishing has left my floors streaky or spotty.

A. You should go over the streaky or spotty area with more polish. Always leave the area looking very wet, never dry.

Q. There is a footprint, smudge or uneven spot after or during polishing.

A. You should add more polish to any problem areas during polishing. Always leave the area looking very wet, never dry.

Q. I accidentally ran the ***Shark***® Wood & Hard Floor Polish through the ***Sonic Duo***™ and now it is not working properly.

A. ***Shark***® Wood & Hard Floor Polish should always be squirted directly onto the floor . If it was run through the unit, you need to flush it out immediately. Fill the Reusable Bottle with warm water and spray it through the system to flush it. Then turn and remove the tip of the nozzle to clean it. (**Fig. 26**) Call Customer Service at 1-800-798-7398 for additional assistance if necessary.

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Using Your *Sonic Duo*™ Carpet, Wood & Hard Floor Cleaner - cont.

Pad	*Consumption*
Hard Floor Cleaning Pad	Replace after 20 washes
Hard Floor Polishing Pad	Replace after 20 washes
Carpet/Rug Cleaning Pad	Replace after 20 washes

Cleaner	*Consumption / Usage*
Wood & Hard Floor Cleaner	Use 32 oz. diluted solution per 600 sq. ft.
Wood & Hard Floor Polish	Use 28 oz. solution per 425 sq. ft.
Activating Pretreater Carpet Stain & Odor Remover	Fully saturate a spot or stain before blotting
Low Moisture - No Rinse - Carpet Shampoo	Use 32 oz. diluted solution per 250 sq. ft.

General Tips:

- Change the Wood & Hard Floor Cleaning Pad frequently for best results.
- Always vacuum floors and carpets before cleaning or polishing.
- If you notice any uneven areas or streaking, DO NOT go over the same area with more polish if the floor has begun to dry. Wait until the floor polish has totally dried for approximately a day before going over it again with more polish.
- Never lift the ***Sonic Duo***™ up at the end of a section of flooring that has been polished. Always slide the unit off the floor and then remove the pad.
- When polishing, you should always leave each section looking wet, never dry, before going to the next section.
- Try the Pretreater Carpet Stain & Odor Remover to eliminate your toughest stains. Just spray the solution onto the stain until saturated, allow 5-10 minutes to set and then blot up the stain with a white cloth or towel. Never scrub the stain, only blot.

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Care and Maintenance

AFTER USE AND STORAGE

1. When you have finished using the ***Sonic Duo***™, unplug the cord from the outlet and remove the Carpet/Rug Cleaning Pad, Hard Floor Cleaning Pad or Hard Floor Polishing Pad from the unit.
2. Store the ***Shark*® *Sonic Duo***™ in the upright position without the Carpet/Rug Cleaning Pad, Hard Floor Cleaning Pad or Hard Floor Polishing Pad on the unit and away from children or high traffic areas.
3. The Reusable Bottle can be hand washed **ONLY**. Never wash the Reusable Bottle in the dishwasher - it will warp.

CARE FOR YOUR CARPET/RUG CLEANING PAD, HARD FLOOR CLEANING PAD AND HARD FLOOR POLISHING PAD

NOTE: Please note that the Hard Floor Polishing Pad must be rinsed immediately after use and before being machine washed with the other pads.

1. We recommend washing your ***Sonic Duo***™ Hard Floor Cleaning Pads, Hard Floor Polishing Pads and Carpet/Rug Cleaning Pads separately from other fabrics to avoid picking up lint. **Only use liquid detergent (no powder detergent). Do not use any fabric softeners or bleach**. Line dry or dry on a low dryer setting.
2. If there are loose threads on the cleaning or polishing pad, carefully cut the thread with scissors. Do not pull on them or cut at the base.

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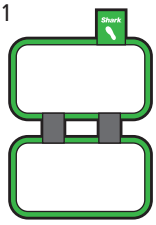
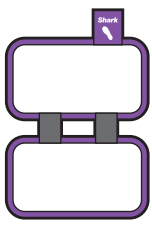
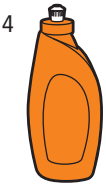
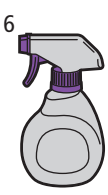
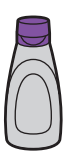
Ordering Replacement Parts





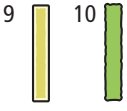


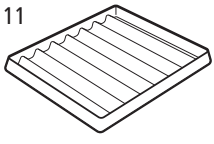




To order additional parts and accessories, feel free to contact us at **www.sharksonicduo.com** or call **1-800-798-7398**.

NOTE: Some parts may be available at your local retailer. Contact customer service for any other servicing.





PART	PART NO.
1 Hard Floor Cleaning Pad	P131WHF
2 Wood & Hard Floor Cleaner	XHFCB02
3 Hard Floor Polishing Pad	P133WSH
4 Wood & Hard Floor Polish	XSHCB04
5 Carpet/Rug Cleaning Pad	P132WCP
6 Activating Pretreater, Carpet Stain & Odor Remover	XRUB907
7 Low Moisture - No Rinse - Carpet Shampoo	XCPCB03
8 ScrubDuster	500FFJ-K450
9 ScrubDuster Polish Pad	P134WTUP
10 ScrubDuster Scuff Removal Pad	P135WSCR
11 Storage Tray	XSTRAY400

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Troubleshooting Guide

PROBLEM	POSSIBLE REASONS & SOLUTIONS
Sonic Duo™ is squirting foam from the spray nozzle.	1. The Reusable Bottle is not firmly inserted into the unit. Make sure that you hear an audible "Click" when you insert the Reusable Bottle into the appliance. 2. There may be air in the system. Hold down the spray button for 5 to 10 seconds to flush the system.
Sonic Duo™ doesn't spray.	1. Make sure that the Reusable Bottle is inserted all the way in. You should hear an audible "Click" when inserted. 2. Check that there is enough cleaning solution in the Reusable Bottle. If not, add more. 3. The bottle cap on the Reusable Bottle may need to be cleaned. Remove it from the Reusable Bottle and rinse it under running water and then replace it onto the Reusable Bottle. 4. There may be air in the system. Hold down the spray button for 5 to 10 seconds until solution comes out of the spray nozzle. 5. The colored spray nozzle at the front of the unit where the spray comes out may be clogged. Clean the spray nozzle by removing it from the unit. To remove it, grip the small lips at the top and bottom of the spray nozzle and turn counterclockwise. Run the spray nozzle under warm water to clean it out. Reinsert the spray nozzle by lining up its grooves with the inside of the nozzle hole. Turn clockwise until the lips return to the top and bottom positions.
Sonic Duo™ turns off when the handle is lowered.	1. The ***Sonic Duo***™ automatically turns off when the handle is lowered to low. This is a safety mechanism to ensure that the machine will turn off if it is dropped. To keep the ***Sonic Duo***™ on when cleaning under low profile items, simply twist the handle to the left or right and engage the swivel. When the handle is swivelled and lowered, the ***Sonic Duo***™ will remain on.
The cap of the Reusable Bottle is stuck inside the ***Sonic Duo***™ after the bottle was removed.	1. To remove the cap, hold center valve of the cap with your fingers and gently pull it out. If it doesn't come out easily, use a set of long nose pliers for leverage. Be careful not to crack the center valve when applying pressure and lifting up.
The Reusable Bottle fell out.	1. The ***Sonic Duo***™ is not meant to be turned upside down. When upside-down, the Reusable Bottle is at risk for falling out of its cradle. Please do not turn the ***Sonic Duo***™ upside-down. If it is necessary to turn the unit upside-down, remove the Reusable Bottle first.
Sonic Duo™ turns off on its own.	This unit is equipped with an automatic protector. If for some reason your appliance overheats, the protector will automatically turn the unit off. Should this occur, perform the following steps to restart the appliance: 1. Move the switch to the "O" (Off) position. 2. Unplug. 3. Allow the unit to cool for around 45 minutes. 4. Plug in. 5. Turn the switch on to restart. **Note**: If appliance still does not start, contact Customer Service at: 1-800-798-7398.

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Notes

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EURO-PRO

TWO (2) YEARS LIMITED WARRANTY

EURO-PRO Operating LLC warrants this product to be free from defects in material and workmanship for a period of two (2) years from the date of the original purchase, when utilized for normal household use, subject to the following conditions, exclusions and exceptions.

If your appliance fails to operate properly while in use under normal household conditions within the warranty period, return the complete appliance and accessories, freight prepaid. For assistance with warranty service options or customer support, please call our customer care and product specialists at , call 1 (800) 798-7398 or visit our website www.sharksonicduo.com.

If the appliance is found to be defective in material or workmanship, **EURO-PRO Operating LLC** will repair or replace it free of charge. Proof of purchase is required and a fee of $19.95 will apply to cover the cost of return freight. *

The liability of **EURO-PRO Operating LLC** is limited solely to the cost of the repair or replacement of the unit at our option. This warranty does not cover normal wear of parts and does not apply to any unit that has been tampered with or used for commercial purposes. This limited warranty does not cover damage caused by misuse, abuse, negligent handling or damage due to faulty packaging or mishandling in transit. This warranty does not cover damage or defects caused by or resulting from damages from shipping or repairs, service or alterations to the product or any of its parts, which have been performed by a repair person not authorized by **EURO-PRO Operating LLC**.

This warranty is extended to the original purchaser of the unit and excludes all other legal and/or conventional warranties. The responsibility of **EURO-PRO Operating LLC** warranty if any, is limited to the specific obligations expressly assumed by it under the terms of the limited warranty. **In no event is EURO-PRO Operating LLC** liable for incidental or consequential damages of any nature whatsoever. Some states/provinces do not permit the exclusion or limitation of incidental or consequential damages, so the above may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state or province to province.

***Important: Carefully pack item to avoid damage in shipping. Be sure to include proof of purchase date and to attach tag to item before packing with your name, complete address and phone number with a note giving purchase information, model number and what you believe is the problem with the item. We recommend you insure the package (as damage in shipping is not covered by your warranty). Mark the outside of your package "ATTENTION CUSTOMER SERVICE". We are constantly striving to improve our products, therefore the specifications contained herein are subject to change without notice.**

Product Registration

Please visit **www.sharksonicduo.com** or call **1-800-798-7398** to register your new ***Shark***® product within ten (10) days of purchase. You will be asked to provide the store name, date of purchase and model number along with your name and address.

The registration will enable us to contact you in the unlikely event of a product safety notification. By registering you acknowledge to have read and understood the instructions for use, and warnings set forth in the accompanying instructions.

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EURO-PRO Operating LLC
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Canada: Ville St. Laurent, Québec H4S 1A7

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Illustrations may differ from actual product.